

## TITLE VI POLICY STATEMENT

vRide, Inc. is committed to providing vanpool support services to the general public that is free from discrimination that may be based on a person's religion, race, color, national origin, age, sex, height, weight, sexual orientation or gender identity, familial/marital status, Veteran's status, or physical or mental disability. As a recipient of federal funds provided to facilitate programs for public transportation by the Federal Transportation Administration (FTA), vRide will ensure that all of its programs, policies and activities comply with Title VI of the Civil Rights Act of 1964, as amended, Department of Transportation regulations and any comparable state or local requirements.

Any person, who believes that they have been subjected to discrimination on the basis of religion, race, color, national origin, age, sex, height, weight, sexual orientation or gender identity, familial/marital status, Veteran's status, or physical or mental disability, with respect to either vRide or Ride programs, activities, services or other transit-related benefits, may file a Title VI complaint. Complaints may be submitted by any of the following methods:

- Calling the Office of the Manager of Proposal Development and Contract Compliance at (248) 792-8511. If after business hours, leave a message briefly describing the nature of the complaint, phone number where the complainant can be reached and best time to return your call. All complaints shall be followed up within (3) business days upon receipt of the complaint.
- File complaint on [www.vRide.com](http://www.vRide.com)
- Mail email, or Fax a detailed letter to the Office of the Manager of Proposal Development and Contract Compliance to either the address or fax number listed below. The letter should describe in as much detail as possible the nature of complaint and must include an address with phone number where the complainant can be reached.

To request additional information on vRides non-discrimination obligations or to file a Title VI complaint, please submit your request or complaint in writing to:

**vRide**

Attn: Manager of Proposal Development and Contract Compliance

1220 Rankin Drive

Troy, MI 48083

Phone: (248) 792-8511

Direct Fax: (248) 406 – 6040

Email: [civilrightscomplaints@vride.com](mailto:civilrightscomplaints@vride.com) @vride.com

Complaint Forms can be obtained at [www.vRide.com](http://www.vRide.com)

Title VI Complaints may also be filed directly to:  
Federal Transit Administration Office of Civil Rights  
Title VI Program Coordinator  
East Building, 5th Floor – TCR  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590